Quality Policy

To provide a comprehensive service for the development, manufacture and delivery of Services which fully meet our customers' specifications and requirements with a level of service that is second to none.

To maintain a policy of continuous process development, cost-effective and consistent quality services, and to be responsive to technological and performance standards appropriate to the industry.

To develop our customer base as a result of our reputation for the provision of high-quality services.

To operate our Internal Management System in accordance with ISO 9001, recognising the contribution that all personnel make to quality, and to provide the necessary information, resources and training to enable them to achieve and maintain the required standards. To strive towards continuous improvement and maintenance of the business systems against pre-determined Objectives and the business context.

To maintain a policy of integrated management, encompassing quality, health and safety and the environment based on clear definition of procedures assigned to key personnel with clearly defined roles and responsibilities

To ensure that the company's policies are understood, implemented and maintained, and the Directors and staff are advised of their responsibilities for the implementation of our Internal Policy by training, access to the Internal Manual and to the Operating Procedures and Work Instructions referenced within it.